

2020 REPORT TO *the People*



STANLY COUNTY
NORTH CAROLINA

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COUNTY COMMISSIONERS

It is a pleasure to present to our community the 17th annual Report to the People. Before proceeding, I would like to take the opportunity to share the accomplishments of our Public Health Department, with support from many other county agencies, during the global COVID-19 pandemic.

In May given the lack of COVID testing available in our community, the County's Health Department started a drive-thru clinic so our citizens would have convenient access to testing. The COVID testing site at the Stanly Commons remained in place for close to eight (8) months and conducted a total of 4,394 COVID tests. Since early January 2021, the County's Health Dept. has transitioned to COVID vaccine distribution. Between early January and early March, over 6,000 residents received their 1st dose of the COVID vaccine and over 2,500 received their 2nd dose at the County's drive-thru vaccine clinic.

The County remains committed to vaccinating our citizens as quickly as possible contingent on vaccine resources being available and consistent with the State's identified priority group distribution plan.

The following report highlights additional activities, accomplishments, facility enhancements, project updates and outcomes achieved by various County services in the past year. Below please find a list of some, but not all, of our key accomplishments in 2020:

- Secured over \$5 million in water and sewer grant funding to assist with attracting Charlotte Pipe to Oakboro
- Maintained the tax rate for the 14th consecutive year
- Increased operational funding to the local school system to enhance instructional resources
- Allocated additional public safety capital resources for vehicle and ambulance replacement and officer body cameras
- Started the architectural design for a new 30,000 square foot trades based educational facility on the campus of Stanly Community College to enhance training for electrical wiring, HVAC technicians, plumbing, carpentry, machining, welding, auto repair and auto mechanics
- Awarded the construction contract for rehabilitation of the West Stanly Waste Water Treatment Plant in order to meet the growth demands in western Stanly
- Completed the construction of a new EMS base and radio communications tower to improve emergency response and interagency communication

The Board of Commissioners continues to place an emphasis and priority on education, public safety and economic development related programs and services. Further, we will strive to ensure programs and services are delivered in an efficient manner with outstanding customer service.

Please take a few moments to review our results and progress and do not hesitate to contact any of the County Commissioners if you have questions or concerns.



Bill Lawhon, Chairman
Stanly County Board of Commissioners

Pictured Left to Right:
Lane Furr, Zach Almond, Tommy Jordan, Vice-Chairman,
Bill Lawhon, Chairman, Mike Barbee, Scott Efird, Peter Ascitutto



TRANSPORTATION




Airport

The Stanly County Airport continues to experience steady utilization from both general aviation and military activities.

Key Projects & Other Activities

- Planning, coordination and the pursuit of funding continues with the Air National Guard to enhance the runway and taxiway for continued C17 training operations
- A broadband tower was installed to provide high-speed Internet coverage across the entire airport property
- A State grant was secured to remove rubber, repaint all striping and seal cracks on the runways and taxiway
- The beacon tower, glide slope and localizer storage buildings were all repainted with a State DOT grant
- The airfield lighting rehabilitation project was also completed. All lighting has been converted to LED to save long term energy and bulb replacement costs



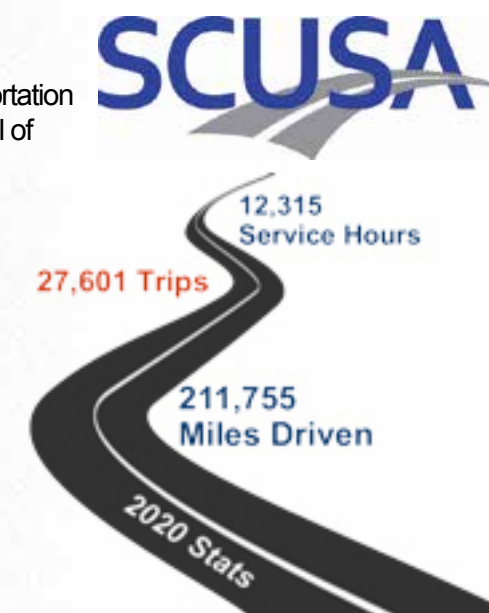
| | 2019 | 2020 | % Change |
|--|--|--|----------|
|  | Gallons of Fuel Sold 99,927 | Gallons of Fuel Sold 70,310 | -30% |
|  | Hangar, Tie down & Office Space Revenue \$73,548 | Hangar, Tie down & Office Space Revenue \$80,775 | 10% |
|  | Operations 14,898 | Operations 13,433 | -10% |

SCUSA

SCUSA provides safe, reliable transportation to all Stanly County citizens with a goal of excellent customer service.

Staff participates in ongoing training to ensure industry best practices are followed to provide the safest, most cost-effective coordinated public transportation service.

We are Stanly County's PUBLIC transportation service – anyone can utilize our service. Please call our office to inquire about available routes.



CULTURE & RECREATION

Stanly County Agri-Civic Center

The Stanly County Agri-Civic Center is a multi-use complex housing offices of the NC Cooperative Extension Service, USDA Rural Development, Natural Resources Conservation Services, North Carolina Forestry Service and the Farm Service Agency as well as a 1,050-seat performing arts theatre, banquet facilities and several multi-purpose meeting rooms.



Highlights of building maintenance and improvement projects:

- Repaired, sanded and refinished the auditorium stage
- Replaced a roof top HVAC unit with a new gas pack unit
- Installed new lighting outside the Farm Services Agency to enhance safety and security for those parking in that area
- Installed a boulder retaining wall to address erosion issues on the backside of the facility and replaced the mulch

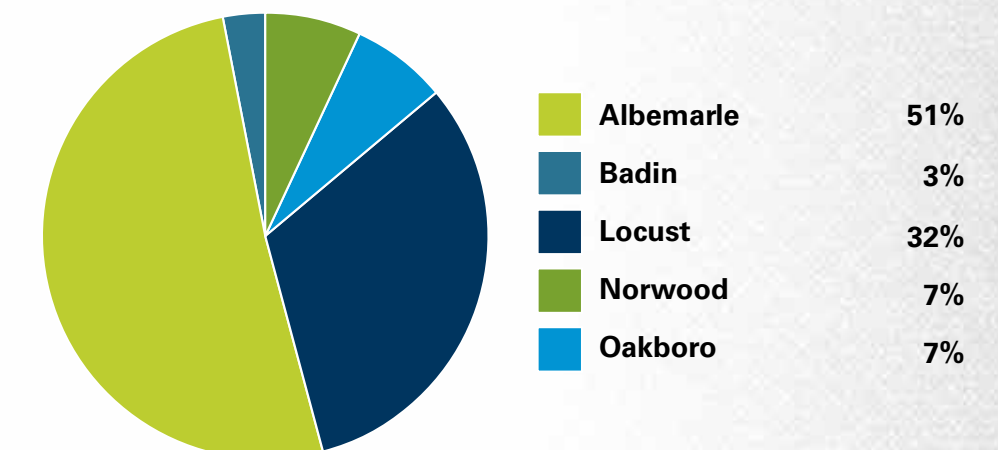


Stanly County Library & History Center

The Stanly County Public Library and History Center provides books, information, and programming for citizens of all ages.

- Issued 1,635 new library cards
- Over 4,500 new titles were added to the eBook collection
- Added approximately 11,000 new resources to the Library System's overall collection
- Checked out over 108,500 items (decrease of 28%)
- The History Center which includes the museum and Margaret Johnson Heritage Room saw a sharp decline in average visitors per month in 2020 due to COVID. The number of visitors per month decreased from 280 (14 per day) to 44 (2 per day).

Library Materials Checked Out - 2020

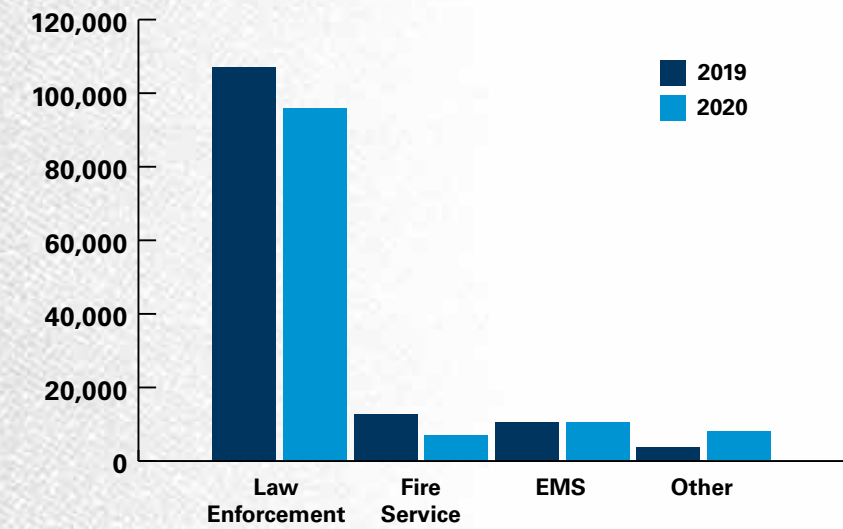


911 Communications

Provides 24 hour, 365 day 911 call dispatch services to the citizens of Stanly County with prompt and courteous assistance to those callers on both the 911 emergency and non-emergency phone lines. Major projects for 2020 include:



- The County's 5th emergency radio communications tower adjacent to the Eastside Volunteer Fire Department on NC 24/27773 came on line in mid-2020. This has enhanced radio coverage for first responders in areas east of Stony Gap Road.
- Fire dispatch protocols were reviewed and overhauled to update existing codes, response plans and dispatch methods.
- Radio location services technology via GPS was fully implemented allowing the location of portable radios in the field to be viewed by 911 telecommunicators.
- In 2020, 911 processed 126,469 calls for service, this represents a 7% decrease over 2019. The State of North Carolina requires all 911 centers to answer at least 90% of all 911 calls within 10 seconds. Stanly County Communications answered 99.16% of all 911 calls within 10 seconds.



Emergency Management

A three (3) tiered department: Emergency Management, Emergency Medical Service (EMS), and the Fire Marshal's Office (FMO).

Emergency Management defines an 'all-hazards' approach to preparedness, response, recovery and mitigation of any natural, man-made or terrorist disaster.

- Maintained a Storm Ready Status
- March 2020 was dedicated to COVID-19 response, including PPE request and resource management, EOC activation and coordination with all local and regional response agencies
- Stanly County's #1 weather threat is flash flooding. "Always Remember Do Not Drive Through Flooded Waters!"
- Emergency Management responded to 6 hazardous material spills
- Completed the update to our Hazard Mitigation Plan in June 2020

Remember to sign up for emergency notifications with Blackboard Connect.

Want to be in the know?

Visit the Stanly County Government website to sign up for notifications from Emergency Management and other important notices that affect our community! www.stanlycountync.gov



Emergency Medical Services continues to adapt and grow with the changing pre-hospital medical practices.

- Responded to 14,964 calls (decrease of 7%)
- Operate six (6) Advanced Life Support (ALS) ambulances
- Continue to provide community paramedic services to support the local opioid issue and COVID-19 vaccine distribution
- A new EMS swift water and search & rescue team have been developed to support local first responder efforts
- The new eastside (Hilco Street) EMS base was completed in October 2020 and is now fully operational

The Fire Marshal's Office continues to strive for excellence in service.

- Conducted 373 fire inspections (increase of 13%)
- Reviewed 124 commercial development plans (increase of 46%)
- Responded to 109 fire investigations (increase of 28%)
- Assisted Aquadale VFD & the West Stanly VFD with insurance rating reductions
- Key partner in the County's COVID-19 response by disbursing PPE supplies to all first response agencies



Safety Tip: Remember to check your smoke alarms and fire extinguishers regularly



Sheriff's Office Operations & Public Safety Inspections & Central Permitting

| | 2019 | 2020 |
|--|-----------|-----------|
| Calls for service | 6,510 | 6,776 |
| Alarm Calls – Residential & Business | 934 | 511 |
| Building & Residential Security Checks | 3,017 | 3,346 |
| Breaking & Entering (Residential & Business) | 201 | 212 |
| Breaking & Entering (Vehicles) | 43 | 59 |
| Civil Debt Collections | \$12,612 | \$6,550 |
| Criminal & Civil Processes Served | 6,933 | 4,133 |
| Continuing Education/In-Service Training Hours | 12,226 | 10,960 |
| Criminal reports filed | 3,660 | 3,593 |
| Domestic Violence Assaults | 309 | 506 |
| Domestic Violence Orders Entered | 118 | 141 |
| Evictions | 174 | 99 |
| Handguns Purchase Permits | 974 | 2,299 |
| Concealed Handgun Permits & Renewals | 1,353 | 1,851 |
| K-9 assistance requests | 88 | 188 |
| Sexual Assaults | 36 | 45 |
| Stolen property recovered | \$146,150 | \$168,056 |
| Stolen vehicles recovered | 11 | 16 |
| Warrants | 1,214 | 2,298 |

Detention Center Operations

| | 2019 | 2020 |
|----------------------------|-------|-------|
| Bookings Processed | 2,789 | 1,309 |
| Average daily population | 139 | 127 |
| Average inmate stay (days) | 17.2 | 37.3 |

| Permit Type | 2018 | 2019 | 2020 |
|--|-------|-------|-------|
| Residential Building Permits | 271 | 385 | 337 |
| Mobile Homes | 29 | 21 | 44 |
| Residential Remodels, Additions, Alterations | 273 | 190 | 213 |
| Commercial New Construction | 102 | 180 | 204 |
| Commercial Remodels, Additions, Alterations | 99 | 108 | 175 |
| Electrical Permits | 1,173 | 1,489 | 1,670 |
| Mechanical Permits | 1,001 | 1,249 | 1,259 |
| Plumbing Permits | 578 | 701 | 631 |
| Other Permits | 73 | 107 | 116 |
| Totals | 3,599 | 4,435 | 4,661 |

2020 Major Building Permits

| | |
|--|-------------|
| West Stanly Wastewater Treatment Plant Renovations | \$6,500,000 |
| Fiberon Building Renovations | \$6,255,000 |
| Charlotte Pipe & Foundry Metal Building & Renovations – 8th St. location | \$1,983,065 |
| Utility Scale Solar Farm | \$1,900,000 |

| Permit Type | 2018 Construction Value | 2019 Construction Value | 2020 Construction Value |
|--|-------------------------|-------------------------|-------------------------|
| Residential Building | \$48,777,059 | \$60,562,828 | \$56,948,091 |
| Mobile Homes | \$1,883,888 | \$1,502,000 | \$2,514,144 |
| Residential Remodels, Additions, Alterations | \$8,945,046 | \$5,246,650 | \$5,683,064 |
| Commercial New Construction | \$6,407,074 | \$35,241,466 | \$16,803,360 |
| Commercial Remodels, Additions, Alterations | \$15,105,308 | \$25,203,207 | \$15,969,259 |
| Totals | \$81,118,375 | \$127,756,151 | \$97,917,918 |

Inspections

| | 2018 | 2019 | 2020 |
|---------------------------------|--------|--------|--------|
| Number of Inspections Performed | 15,581 | 16,157 | 15,909 |
| Plans Approved | 142 | 99 | 160 |

HEALTH & HUMAN SERVICES

Health Department

The Health Department has been on the front lines of the COVID-19 pandemic since March 2020. The Health Dept. has been the lead agency locally for testing, contract tracing, investigations and more.

The Health Department also took steps to enhance and protect clients from COVID exposure at the clinic by constructing a wall to separate well and sick patients in the waiting room area and installing UV lights to the HVAC system.

Grants to Reduce the Tax Burden

\$35,000 – The dental clinic was awarded a Duke Endowment grant to expand school based prevention efforts with the dental sealant program for middle school children

\$79,000 – A grant from the NC Dept. of Health and Human Services aimed at reducing infant mortality in minority populations

\$150,000 – Community Health action grant to expand primary care access to uninsured adults (18 and older) in our community

The Health Department led the COVID testing and vaccination in our community. Below are some results:



COVID testing = 4,394 tests conducted

Vaccine Distribution (as of 4/1/2021):

1st dose administered = 12,067

2nd dose administered = 7,654

| Animal Control | | Environmental Health | |
|----------------------------|-----------------------|---|---------------------|
| Calls for service | 2,361 30% Decrease | On-site water protection program applications | 473 8% Increase |
| Animals placed or adopted | 568 45% Decrease | Water samples collected | 190 37% Decrease |
| Rabies testing cases | 18 29% Increase | Food, Lodging, Institutional Inspections | 441 52% Decrease |
| Animal bite investigations | 179 3% Increase | | |

Animal Control was transitioned to the Sheriff's Office on 10/1/20

Social Services

The mission of the Stanly County Department of Social Services is to promote self-sufficiency, and to protect and improve the quality of life for Stanly County residents. The agency provides services to protect vulnerable adults and children, promote economic stability, and increase access to health care and nutrition. Approximately 164 individuals visit the agency on a daily basis.

Assistance Programs, Eligibility Requirements and Service Data

| | | |
|------------------------------|---|--|
| Work First Employment | Assists job seekers with training, education, and support services to prepare them to become self-sufficient | 4 families obtained employment |
| Crisis Intervention | Assists individuals and families with payment for heating or cooling emergencies which are life or health-threatening | Provided \$226,199 in assistance to local families |

| | | |
|---|--|--|
| Low Income Energy Assistance (LIEAP) | Assists low income households with the cost of heating | Provided \$230,798 to local families |
| Food and Nutrition | Improves quality of nutrition for low-income households | Provided \$16.4 million to local families |
| Child Support Enforcement | Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, and enforcing support payments | Collected \$4.1 million in Child Support payments |
| Day Care | Purchased from private day care centers to enable parents to maintain employment, attend educational and job training classes, and to ensure the safety of children | Paid \$2.87 million to local daycare providers |
| Foster care | Provides temporary placements for children in licensed foster homes or group homes | Worked with 32 licensed foster families to provide care for our foster children; provided placement responsibility for 57 children |
| Medical Assistance (Medicaid) | Provides payment for basic medical care to elderly and disabled adults and families based on need, income, and resources | 14,369 individuals per month received assistance |

The department is required by law to receive and investigate reports of abuse or neglect of children. If abuse or neglect is found to exist, services must be provided to protect the child from further abuse and neglect and help the parents learn to provide better care for the child. 891 child abuse and/or neglect reports were received; of those, 541 (61%) were substantiated and evaluated to determine the level of services needed.

Veterans Services

This office assists veterans, dependents and surviving spouses with applications and forms required for Federal, State and County benefits through the Veteran Administration (VA). The Veteran Services Officer is the only fully-accredited representative that is authorized to represent the NC Division of Veterans Affairs and present claims before the US Department of Veteran Affairs in the county. This accreditation enables this office to access electronic files within the Veterans Administration to better assist all veterans and their families. All services are free of charge and we continue to encourage all veterans, dependents and surviving spouses to take advantage of all the services and benefits our Stanly County Veterans have earned.

- Provided assistance to over 1,900 Stanly County veterans, dependents and surviving spouses.
- Assisted with claims resulting in approximately \$620,000 in back payments and monthly payments of \$98,000
- NC license tags, property tax exclusions and hunting/fishing licenses for veterans are authorized via the local Veteran Services Office



Senior Services

Senior Services Department, a NC Senior Center of Excellence for the 13th consecutive year, provides quality services, programs, activities and opportunities to promote and enhance the well-being of seniors. A satellite Senior Center in the Locust Town Center is operated in partnership with the Stanly County YMCA.

| | |
|---|---|
| In-Home Services | 15,768 hours for 117 clients |
| Family Caregiver Support | 718 hours of in home respite for thirteen (13) clients 39 days at Care Cafe for two (2) clients 134 cases of incontinence supplies for thirty (30) families |
| Nutrition | 25,520 grab-and-go meals served at four (4) sites in 2020 due to COVID 33,999 home delivered meals delivered via volunteers to 15 different routes |
| Information & Assistance | Provided assistance to 1,601 seniors and family members |
| Transportation | Provided funding for 6,351 one-way trips with SCUSA Transportation |
| SHIP (Senior Health Insurance Information Program) | Nine (9) volunteer counselors provided one-on-one counseling and assistance to 889 citizens about Medicare, Medicare prescription coverage, Medicare Advantage and other health insurance issues. The program generated a collective savings of \$1.2 million for participating citizens. |
| AARP Tax Aide | Volunteers prepared approximately 425 income tax returns, saving approximately \$62,000 in tax preparation costs |
| Average Daily Visitors | Albemarle Site: 41 (Decrease of 57% from 2019) Locust Site: 16 (Decrease of 41% from 2019) |



Decorating Christmas Cookies



Adult Coloring for Relaxation

ENVIRONMENTAL PROTECTION

Soil and Water Conservation Service

The mission of the Stanly Soil and Water Conservation District is to provide education, information and technical assistance to citizens of Stanly County for the conservation of our soil and water resources.



Stanly Soil & Water has a no-till seed drill available to rent for improving soil health and decreasing erosion. It was used sixteen (16) times on 87 acres; the drill generated \$1,381 in rental revenue.

Received \$70,685 to assist with agricultural Best Management Practices and \$7,500 to assist with water needs on agricultural properties.



Solid Waste

Materials Handled at Convenience Sites

| | 2020 | |
|----------------------------------|---------------------------------------|-------------------|
| Household trash | 7,333 tons | up 14% from 2019 |
| Recyclable materials | 398 tons | down 7% from 2019 |
| Used oil | 9,299 gal. | up 81% from 2019 |
| Oil filters | Recycled two (2) full 55 gallon drums | |
| Electronics | 41.86 tons | up 0.3% from 2019 |
| Household hazardous waste | Cancelled due to COVID-19 | |

GENERAL GOVERNMENT

Elections

The Elections Department conducted two (2) elections for Federal, State, and Local offices.

| Date | Type | Absentee, By Mail & Early | Election Day | Total | Registered Voters | Turnout |
|------|---------|---------------------------|--------------|--------|-------------------|---------|
| 3/3 | Primary | 4,051 | 8,496 | 12,547 | 41,009 | 31% |
| 11/3 | General | 27,327 | 6,726 | 34,053 | 42,963 | 79% |

For more information about the Board of Elections: 704-986-3647
www.votestanycountync.gov

Facilities Management

Facilities Management is responsible for all county road signs, nine (9) convenience sites and over twenty (20) buildings and grounds which are owned or occupied by county departments.

| | | |
|------------------------------|--|-------|
| Facilities Management | Work orders | 2,650 |
| | Average work orders per day | 10.6 |
| | Hours spent on other facility projects | 2,835 |
| Sign Department | Road signs replaced or repaired | 219 |

Key Accomplishments:

- Constructed numerous COVID mitigation barriers throughout the County's multiple facilities
- Replaced the north end roof at the Commons
- Repaved and restriped the 1st Street side of the Commons facility
- Fully renovated the public restroom facilities in the Health & Human Services wing of the Commons facility
- Replaced a large section of concrete at the Courthouse parking lot
- Constructed a wall to segregate sick and well patients in the Health Dept.

Register of Deeds

The Register of Deeds maintains public records and documents, including records relating to real estate ownership and vital records. We ensure that the documents received in this office reflect the trust that citizens place in us. E-recording has been implemented. Electronic recording allows attorneys and lending institutions to electronically file documents without having to present their documents in person or by mail.

- Total revenues: \$985,184 (increase of 8% from 2019)
- Processed 22,919 documents (increase of 7% from 2019)
- Land transfers totaled 2,686 (increase of 4% from 2019)
- Excise tax receipts totaled \$656,177 (increase of 8% from 2019)

This year the Register of Deeds' annual "Thank You for Your Service" program to celebrate and honor local veterans was a bit different due to COVID-19. A pancake breakfast and raffle to raise funds for the Stanly County Veteran Relief Fund was held. The event raised \$2,900.00 from generous donations. A special thank you to the Stanly County Senior Center in Albemarle and Encounter Christ Church in the western part of Stanly County for their assistance with the event this year.



Volunteers raising money for Veterans Relief Fund

Tax Administration

The Stanly County Tax Administration Office is comprised of two sections: the Collector's Office and the Assessor's Office, which includes Real Property and Personal Property.

The Collector's Office collects the levy due Stanly County, ten (10) municipalities, thirteen (13) Fire Districts, and two (2) Special Districts. They also collect for nuisance liens and EMS bills.



The Collector's Office yielded a 97.32% collection rate for FY 19-20. Collection enforcement methods utilized included Garnishments, Bank Attachments, Debt Setoff, Escheat, and Foreclosure. \$94,500+ of delinquent tax revenue was generated through the Foreclosure process.

The Assessor's Office is responsible for valuing all real estate, improvements to real estate, personal property, business personal property, and motor vehicles.



The Real Property Division continued their effort to complete the 2021 revaluation project which involves visiting/appraising all 40,000 parcels in the county. Appraisers are also responsible for listing new construction and hearing valuation appeals. Appraisers completed roughly 1,200 field visits for new construction and appeals.



The Personal Property Division processed 1,000+ Homestead and Veterans exemptions, resulting in an exclusion amount of \$52.4 million in tax value. The NC DMV "Tax and Tag" program processed an average of 5,213 registered motor vehicles monthly with a 99.32% collection rate. The Personal Property Division also sent out approximately 8,525 personal property listings and 2,958 business personal property listings in 2020.

ECONOMIC & PHYSICAL DEVELOPMENT

Cooperative Extension

Cooperative Extension programs are proactive in addressing issues identified by the Extension Advisory Board and seven (7) advisory program committees led by Extension Agents within the areas of agriculture, foods and 4-H Youth Development. Online and virtual programming was the focus in 2020 given the pandemic.



Agriculture: There were some socially distanced on-farm demonstrations this past year related to cotton variety trials and soybean plot testing. Multiple virtual workshops were offered for agricultural operations including small ruminant, everything beef and hands on caterpillar

tunnel construction workshops. A Master Gardener virtual workshop series was also held in 2020.

Safe and secure food and farms systems: A socially distanced in-person pesticide license test was held as well as an on-line certification class.



Foods: Given many folks did not have fitness facility or gym access for most of 2020, the Cooperative Extension staff brought fitness to the home via the "Lift & Lift Plus" virtual classes. Further, several online programs related to cooking were provided. Over 100 plus healthy recipes were featured in the SNAP, on social media and the local radio station. Further, Cooperative Extension secured a \$1,000 grant to provide a box that included recipes and ingredients for holiday meals for 50 local families.

4-H Youth Development: 4-H did its best to reach youth and adults virtually as well. On average each online experiment that was featured via the "Got Science Daily" program was viewed by 652 Facebook users and each lesson has at least 25 active participants. Additionally several youth leadership programs transitioned to digital and online platforms allowing our youth to actively participate in county, district and statewide competitions.

Planning & Zoning

The Planning Department works with landowners and developers to permit the best uses of property throughout the county. Consistent with the 2010 Land Use Plan or areas with infrastructure in place to support new development.

Staff coordinated nine (9) rezoning or text change requests through the Planning Board, two (2) special use permits, one (1) request for a variance with the Board of Adjustment and one (1) request for Administrative Relief from setback and similar zoning requirements.

- Issued Zoning Compliance Permits for the municipalities of Albemarle, Misenheimer, Red Cross, New London, Badin and Norwood.
- Enforced the Zoning Ordinance and Minimum Housing Code for the municipalities of New London, Badin, Norwood Locust and Stanfield
- Enforced the Public Nuisance Ordinances for New London and Norwood.
- Issued floodplain development permits throughout the county with the exception of Albemarle

| 2020 Zoning Enforcement | New Cases | Cases Resolved | Ongoing |
|---|-----------|----------------|---------|
| Stanly Min. Housing | 7 | 6 | 6 |
| Stanly Zoning Ordinance | 71 | 68 | 21 |
| Badin Min. Housing | 2 | 1 | 7 |
| Norwood Min. Housing | 16 | 12 | 15 |
| Locust Min. Housing | 1 | 1 | 0 |
| New London Zoning/Min. Housing/Nuisance | 5 | 3 | 2 |
| Stanfield Minimum Housing | 3 | 2 | 1 |
| Stanly County Floodplain Violations | 3 | 2 | 1 |

Did You Know?

Since 2010, the County's Abandoned Mobile Home program has coordinated the removal of 145 mobile homes

Economic Development Commission

The Stanly County EDC responded to sixty-five (65) inquiries from prospective consultants or companies seeking information about available product, workforce, utilities, access to highways and other data related to a site(s) in Stanly County.



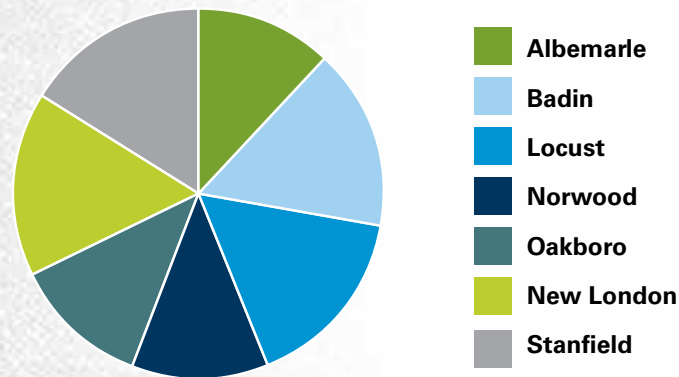
Water. Air. Land. Innovation.

Staff worked directly with three (3) companies to announce the creation of 415 new jobs and \$347.9 million in new taxable investment this year.

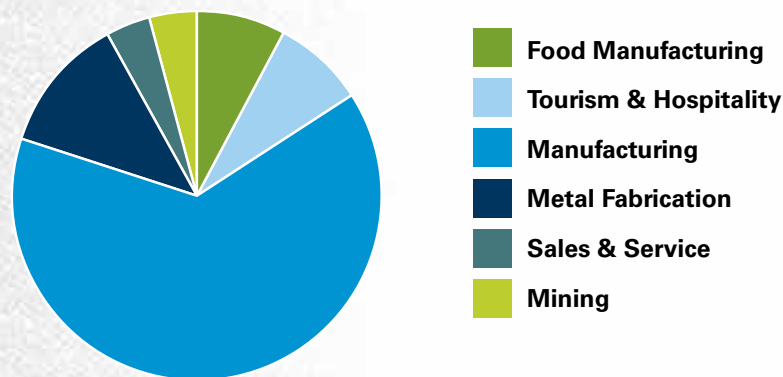
The EDC also met directly with forty two (42) local businesses to ensure they have the resources they need to be successful and profitable in Stanly County.

Below please find a graph illustrating the location and types of industries:

Active Project Locations:



Active Project Industry Sector:



Utilities

Stanly County Utilities (SCU) is responsible for distributing more than 1.68 million gallons of drinking water every day to more than 6,500 homes, schools, churches and businesses in Stanly County

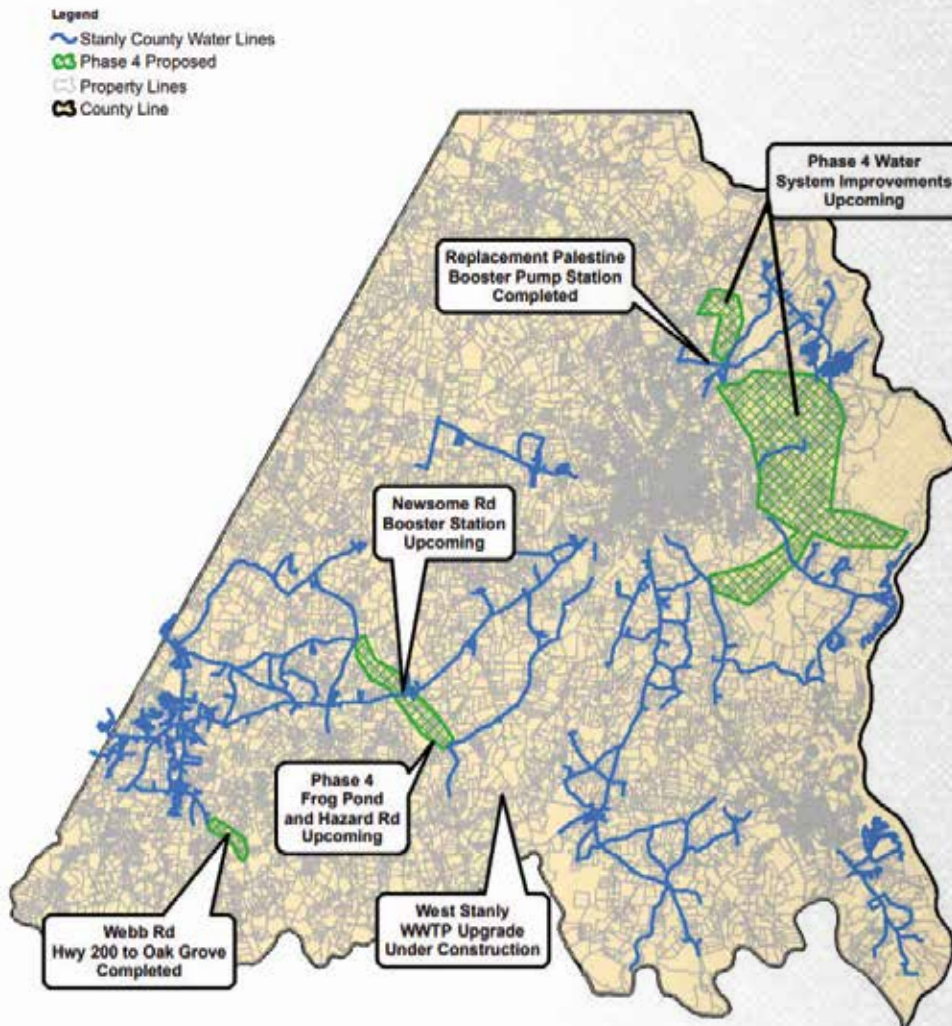
SCU provides wastewater collection and treatment to over 970 customers in the Greater Badin District. Wastewater collection is provided to the northern part of Stanly County, the County Airport region plus the communities of Palestine, Millingport, Ridgecrest and Aquadale. SCU provides wastewater treatment at our West Stanly Facility for the towns of Locust, Stanfield, Red Cross and Oakboro.

This past year the following projects were completed:

- Completion of the Palestine Water Booster Pump Station to improve the reliability of water delivery to the citizens in the Town of Badin as well as residents near the Stanly County Airport
- Webb Road water main extension

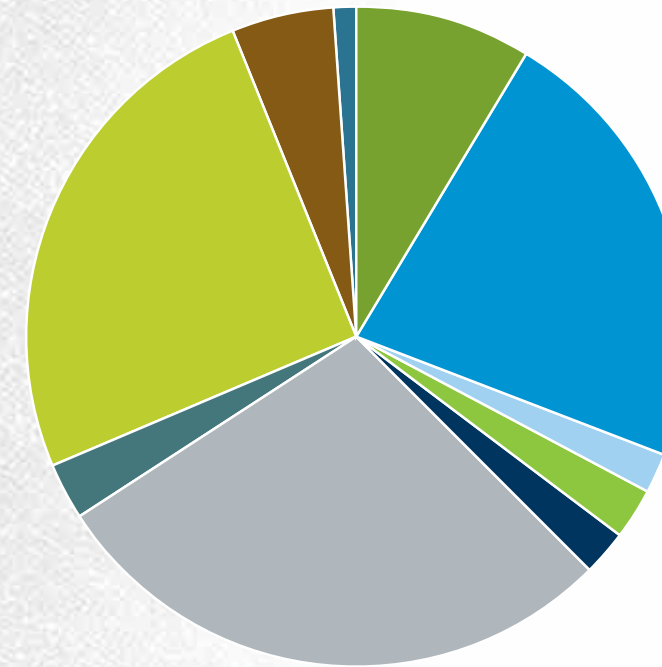
On-going projects for 2021 and beyond include:

- The West Stanly Waste Water Treatment Plant renovation to increase capacity to 1.2 million gallons per day. The project is under construction and scheduled to be complete in December 2021
- Design and construct a new Liberty Hill water pump station to assure higher water volume delivery to western Stanly County
- The \$13.9 million Water & Sewer Authority Phase 4 project to improve access to public water has been approved for funding by the USDA. The project is under final design and will be bid in 2021.
- Bost Road water main extension project
- A \$1.2 million renovation/upgrade of the Town of Richfield's sewer collection system. The County is seeking a 100% grant from NC DEQ for the project.



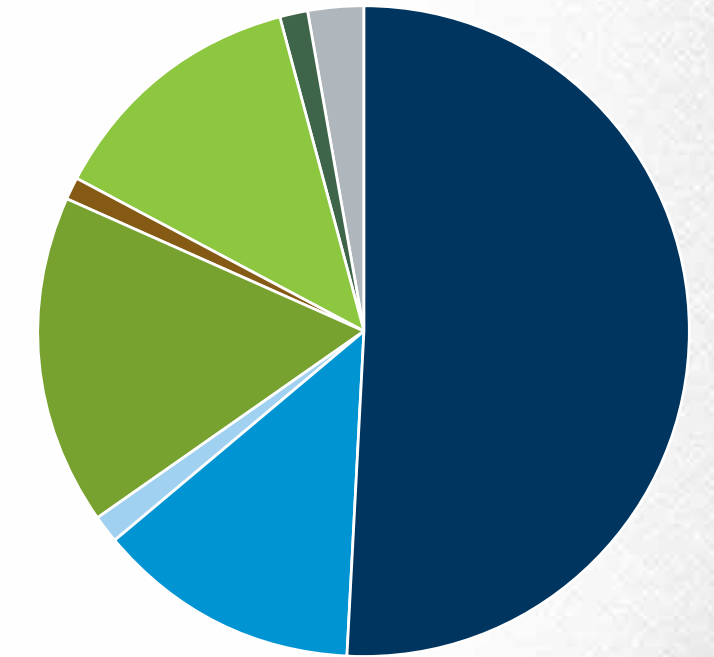
FINANCIAL INFORMATION

Where Your Money Goes FY 2020-2021: \$69,816,696



| | |
|--------------------------|---------------|
| General Government | 8.86% |
| Public Safety | 25.78% |
| Transportation | 1.87% |
| Economic Development | 2.08% |
| Environmental Protection | 2.41% |
| Human Services | 24.57% |
| Culture and Recreation | 2.37% |
| Education | 26.36% |
| Special Appropriations | 0.21% |
| Debt Service | 5.21% |
| Transfers & Contingency | 0.48% |
| Total | 100.0% |

Where the Money Comes From FY 2020-2021: \$69,816,696



| | |
|-----------------------------|---------------|
| Ad Valorem Taxes | 49.5% |
| Sales Tax | 18% |
| Other Taxes & Transfers | 1.0% |
| Intergovernmental Revenues | 12.8% |
| Licenses and Permits | 1.5% |
| Sales and Services | 12.9% |
| Investment Earnings & Misc. | 1.4% |
| Fund Balance Appropriated | 2.8% |
| Total | 100.0% |

DEPARTMENT DIRECTORY

| Department | Telephone | Web | Department Head |
|-----------------------------------|----------------|---|---|
| AGRI-CIVIC CENTER | (704) 986-3666 | www.stanlyciviccenter.com  | Doshia Swaringen dswaringen@stanlycountync.gov |
| AIRPORT | (704) 982-9013 | www.stanlycountyairport.com | Ken Swaringen kswaringen@stanlycountync.gov |
| CENTRAL ADMINISTRATION | (704) 986-3600 | www.stanlycountync.gov   | Andy Lucas, County Manager alucas@stanlycountync.gov |
| CENTRAL PERMITTING | (704) 986-3057 | www.stanlycountync.gov | Carol Almond ccalmond@stanlycountync.gov |
| COMMUNICATIONS | (704) 986-3700 | www.stanlycountync.gov | Kyle Griffin kgriffin@stanlycountync.gov |
| COOPERATIVE EXTENSION | (704) 983-3987 | stanly.ces.ncsu.edu  | Lori Ivey lori_ivey@ncsu.edu |
| ECONOMIC DEVELOPMENT COMMISSION | (704) 986-3682 | www.stanlyedc.com    | Candice Lowder clowder@stanlyedc.com |
| ELECTIONS | (704) 986-3647 | www.votestanlycounty.com   | Kim Blackwelder kblackwelder@stanlycountync.gov |
| EMERGENCY SERVICES | (704) 986-3650 | www.stanlycountync.gov  | Brian Simpson bsimpson@stanlycountync.gov |
| FACILITIES MANAGEMENT | (704) 986-3697 | www.stanlycountync.gov | Todd Lowder tlowder@stanlycountync.gov |
| HEALTH DEPARTMENT | (704) 982-9171 | www.health.co.stanly.nc.us   | David Jenkins djenkins@stanlycountync.gov |
| INSPECTIONS | (704) 986-3667 | www.stanlycountync.gov | Chris Moon cmoon@stanlycountync.gov |
| LIBRARY | (704) 986-3766 | www.stanlycountylibrary.org  | Melanie Holles mholles@stanlycountync.gov |
| PLANNING & ZONING | (704) 986-3660 | www.stanlycountync.gov | Bob Remsburg bremsburg@stanlycountync.gov |
| REGISTER OF DEEDS | (704) 986-3640 | www.stanlyrod.net  | Suzanne Lowder, Register of Deeds slowder@stanlycountync.gov |
| SCUSA TRANSPORTATION | (704) 986-3790 | www.stanlycountync.gov   | Randy Shank rshank@stanlycountync.gov |
| SENIOR SERVICES | (704) 986-3769 | www.stanlycountync.gov  | Becky Weemhoff bweemhoff@stanlycountync.gov |
| SHERIFF'S OFFICE | (704) 986-3714 | www.stanlysheriff.org  | Jeff Crisco, Sheriff jcrisco@stanlycountync.gov |
| SOCIAL SERVICES (DSS) | (704) 982-6100 | www.stanlydss.com | Dolly Clayton dhclayton@stanlycountync.gov |
| SOIL & WATER CONSERVATION SERVICE | (704) 982-5114 | www.stanlycountync.gov | Amanda Kirby akirby@stanlycountync.gov |
| SOLID WASTE | (704) 986-3897 | www.stanlycountync.gov | Todd Lowder tlowder@stanlycountync.gov |
| TAX ADMINISTRATION | (704) 986-3619 | www.stanlytax.com | Clinton Swaringen cswaringen@stanlycountync.gov |
| UTILITIES | (704) 986-3686 | www.stanlycountync.gov | Duane Wingo dwingo@stanlycountync.gov |
| VETERANS SERVICES | (704) 986-3694 | www.stanlycountync.gov | Rod Barbee rbarbee@stanlycountync.gov |